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11. **Excluded Services.** This EULA shall not apply to your use of software, cloud services, or professional services (“Excluded Services”) that you purchase from Bizagi. All such Excluded Services are governed exclusively by the terms of the agreement that you have executed that covers such Excluded Services.

12. **Miscellaneous.**
   a. **Severability.** If any provision of this EULA is invalid or unenforceable under applicable law, then it shall be, to that extent, deemed omitted and the remaining provisions will continue in full force and effect.
   
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f. Force Majeure: Neither Party will be responsible to the other for any failure or delay in its performance due to acts of God or other unforeseen circumstances beyond the reasonable control of either party, provided that such Part gives as reasonable as practicable written notice thereof to the other party and uses its diligent efforts to resume performance.

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